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MANUAL

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ALKALINE



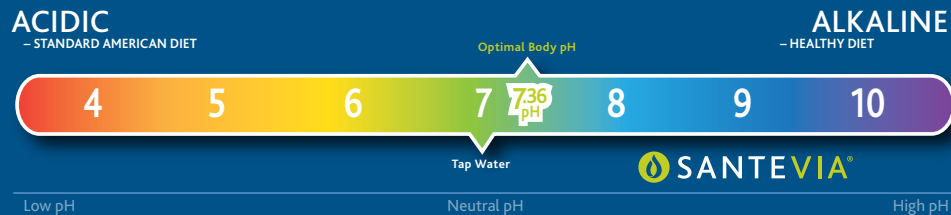
 **SANTEVIA®**
Mineralized Alkaline Water

Alkaline Gravity Water System

Countertop Model

pH BODY BALANCE

Your pH level impacts ALL of your body's cells, tissues, glands, organs, and organ systems – that's EVERYTHING in your body. Increasing your alkalinity to 7.36 alleviates stress on your organ systems right down to the cells, helping your body fight off illness and disease.



MINERALIZATION

Your body requires essential minerals to maintain important metabolic pathways; essential minerals that your body cannot produce on its own must be obtained through your diet. The Santevia Alkaline Gravity Water System provides you with mineralized water which includes many of the essential minerals such as calcium and magnesium, as recommended by the World Health Organization.

SLOW IS GOOD!

Your Santevia Alkaline Gravity Water System uses gravity to slowly transform regular tap water through 8 stages of filtration and re-mineralization. Once complete, your tap water has been transformed into clean, energized, mineralized, healthy alkaline drinking water.

Ensure maximum flow through by cleaning your ceramic pre-filter each week, using the scrub pad provided. Fill the top tank after meals and at night, to ensure lots of mineralized, alkaline water is always available.

OUR PLASTIC

The Santevia Alkaline Gravity Water System is BPA Free. Polypropylene (PP) (#5) is used in the Santevia tanks. Research has shown that PP5 does not leach any carcinogens or endocrine disrupters.

According to the Green Guide, our plastic is categorized as the Safest Reusable Plastics for Holding Food and Water.

BEFORE YOU ASSEMBLE

- 1** **WATCH** assembly video available at santevia.com.
- 2** **CHECK** all parts for damaged or missing pieces.
- 3** **SOAK** Ceramic Pre-Filter in cool water for 10 minutes.
- 4** **SCRUB** Ceramic Pre-Filter *gently* on ceramic side with scrub pad.
- 5** **RINSE** 5 Stage Filter under cool water until water coming out the bottom is clear. Rinse Mineral Stones and let dry. Do NOT use soap.
- 6** **WASH** all additional parts.

NOTE

Make sure all parts are completely dry before assembly!

PREVENT LEAKS

Most leaks occur where the tap attaches to the lower tank and is because the tap is not tight enough. Here are some things you can do.

- Check first to ensure silicone washers on the tap stem are on both sides of the lower tank.
- Empty the lower tank, reach inside, and tighten the magnetic nut until it is **VERY** snug.
- Fill the lower tank with tap water until the tap is submerged, then watch for leaks.
- If the leak persists, tighten the magnetic nut another quarter turn and test again.
- Reassemble your system. Watch the Santevia assembly video at santevia.com

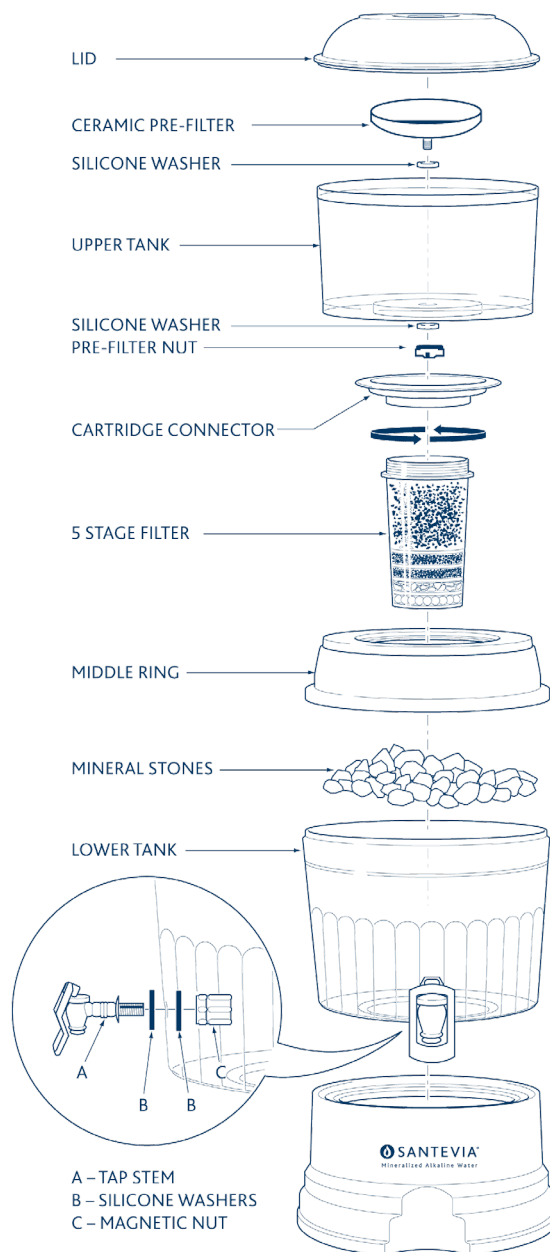
Questions?

1-866-943-9220

SANTEVIA.COM

1-866-943-9220 | help@santevia.com

HOW TO ASSEMBLE



- Place tap stem through hole in lower tank with a silicone washer on each side. Tighten the magnetic nut on the inside. Test for leaks.
- Place the lower tank onto the base.
- Place cool, dry Mineral Stones in the lower tank.
- Place the middle ring onto the lower tank.
- Screw the 5 Stage Filter into the cartridge connector and set in middle ring.
- Place one washer on the stem of the Ceramic Pre-Filter, then place stem through hole of upper tank. Place remaining washer on the stem on the outer side of the upper tank and tighten the pre-filter nut.
- Place lid on top of unit.

NOTICE

Run 2 upper tanks of water through the system before drinking. Discard that water and give it to your plants.

Do **NOT** fill upper tank if bottom tank is full.

ABOUT OUR SANTEVIA FILTERS

CERAMIC PRE-FILTER

- Highly compressed fired diatomaceous earth has a pore size of 0.3 of a micron.
- Reduces rust, sediments, bacteria, germs and parasites.

5 STAGE FILTER

1 | GRANULAR ACTIVATED COCONUT CARBON

- Highly porous coconut carbon charcoal with an astounding 65 acres of purifying surface area.
- Reduces chlorine, herbicides, pesticides, pharmaceuticals, industrial chemicals, trihalomethanes (THMs), heavy metals, organic chemicals, taste, odour, colour and particulates.
- KDF filter medium inhibits the growth of bacteria in the filter and neutralizes heavy metals.
 - Magnesium granules improve the Oxidation Reduction Potential (ORP).

2 | VOLCANIC MINERAL ZEOLITE

- Inhibits bacteria.
- Reduces heavy metals including lead, nickel, cadmium and mercury through an ion exchange process.
- Reduces detergents, ammonium, certain radioactive ions, agricultural chemicals and other toxins.

3 | MINERAL STONE INFUSION

- Highly porous Maifan mineral stones aid in the oxygenation of water and in the adjustment of the water to mildly alkaline.
 - Ionized minerals help oxygenate and fortify water.

4 | PH MINERAL BALLS

- Mineral ions encased in diatomaceous earth.
 - Increases the pH of the water.
- Adds calcium, magnesium and other trace minerals.

5 | ENERGY BALLS

- Constructed from highly compressed and fired diatomaceous earth and mineral oxides.
 - Assists in pH balancing.
- Breaks water molecule clusters into smaller structures for greater bio-availability.
- Emits beneficial far infrared to energize the water.

MINERAL STONE IMMERSION

- Adds calcium, iron, magnesium, potassium, zinc and other trace minerals to the water as recommended by the World Health Organization.
 - Maintains pH balance after filtering.

FILTER LIFE



CERAMIC PRE-FILTER

LASTS: up to 1 year.
CLEAN: weekly cleaning.



5 STAGE FILTER

LASTS: 4 - 6 months.
CLEAN: no cleaning required

FILTER EASE:

Sign up for our Filter Ease program to get notifications when it is time to replace your filter.

Sign up online at:
santevia.com/filterease



MINERAL STONES

LASTS: 2 - 3 years
CLEAN: boil every 6 months

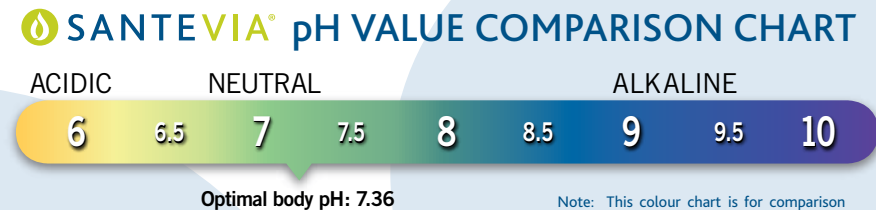
INDEPENDENT TESTS

Independently tested contaminant reduction meeting or exceeding NSF standards:	✓	Chlorine
	✓	Taste and odour
	✓	Volatile organic compounds (including pesticides and herbicides)*
	✓	Mercury
	✓	Atrazine
	✓	Sulfamethoxazole (antibiotic used as a surrogate for pharmaceuticals)
Contaminants not tested for but generally known to be reduced through Granular Activated Carbon (GAC):	✓	Iodine residuals
	✓	Detergents
	✓	Radon
	✓	Cadmium
Granular Activated Carbon (GAC) is also an EPA (Environmental Protection Agency) Best Available Technology (BAT) for the following contaminants:	✓	Disinfection byproducts (DBPs)
	✓	Mercury and cadmium
	✓	Natural organic matter
	✓	Synthetic organic chemicals (specifically: benzo(a)pyrene, di(2-ethylhexyl)adipate, di(2-ethylhexyl)phthalate, hexachlorobenzene, dioxin)
	✓	Radionuclides

TESTING YOUR WATER pH AT HOME

To test the pH of your water, use phenol red drops. Litmus paper/pH strips are not meant to measure water pH and will not give you an accurate reading.

Using a phenol red test kit, add 5 drops of phenol red to the water in your test tube. Then compare against the colour chart to get a sense of the pH value of the water.



Note: This colour chart is for comparison purposes only and is not intended as an absolute measurement method.



A water test kit can be purchased online at santevia.com

WARRANTY

The Santevia Alkaline Gravity Water System has a 30 day money back guarantee and is warranted to be free from defects in workmanship for the period of 90 days. Warranty commences from date of purchase. Proof of purchase is required and the product must be returned to the origin of purchase. Santevia Water Systems will repair or replace, at its option, any defective parts covered by the warranty. Shipping and handling are not included in the warranty. Your retailer will advise you on whether the defective item needs to be returned to Santevia Water Systems for failure analysis.

CONDITIONS & LIMITATIONS

None of the warranties cover damage by improper use or maintenance accidents, acts of God, or minor scratches or imperfections that do not materially impair the operations of the product. The warranties also do not cover products that are not installed as outlined in the applicable product owner's manual. Santevia Water Systems does not assume any liability for personal injury or property damages caused by the use or misuse of its products. All Santevia water products must be used with potable, biologically safe water. Santevia Water Systems shall not in any event be liable for special, incidental, indirect or consequential damages. Santevia Water Systems' liability shall, in all instances, be limited to replacement of the defective product or part and this liability will terminate upon the expiration of the applicable warranty period.

GOOD TO KNOW

Do not store your Santevia Alkaline Gravity Water System in direct sunlight and keep it away from heat sources such as a stove.

Clean your system each time you replace the filters.

To purchase new filters, visit santevia.com or a Santevia retailer near you. A list of locations in Canada and the United States is available on our website.

Boil water advisories – if your municipality is under a boil water advisory, you must boil your water prior to use with the Santevia Alkaline Gravity Water System.

The system is designed for use with biologically safe, potable water only. If you are unsure whether your water is biologically safe, please contact your local water sanitation organization for more information or have your water tested at a certified laboratory.